



NBN Project Review

Company: _____

Date: _____

Project: _____

1. How satisfied are you with the project process, from start to completion, overall?

- | | |
|---|--------------------------------------|
| <input type="checkbox"/> Very Satisfied | <input type="checkbox"/> Unsatisfied |
| <input type="checkbox"/> Satisfied | <input type="checkbox"/> N/A |
| <input type="checkbox"/> Somewhat Satisfied | |

2. How satisfied are you with the timeliness and efficiency of the work and/or services performed?

- | | |
|---|--------------------------------------|
| <input type="checkbox"/> Very Satisfied | <input type="checkbox"/> Unsatisfied |
| <input type="checkbox"/> Satisfied | <input type="checkbox"/> N/A |
| <input type="checkbox"/> Somewhat Satisfied | |

3. How satisfied are you with the process when reporting an issue?

- | | |
|---|--------------------------------------|
| <input type="checkbox"/> Very Satisfied | <input type="checkbox"/> Unsatisfied |
| <input type="checkbox"/> Satisfied | <input type="checkbox"/> N/A |
| <input type="checkbox"/> Somewhat Satisfied | |

4. How satisfied are you with your systems and/or equipment performance since the service was done?

- | | |
|---|--------------------------------------|
| <input type="checkbox"/> Very Satisfied | <input type="checkbox"/> Unsatisfied |
| <input type="checkbox"/> Satisfied | <input type="checkbox"/> N/A |
| <input type="checkbox"/> Somewhat Satisfied | |

5. Are there any other questions, concerns, ideas or services that you would like to add or explore?

Completed by: _____

Date: _____